





Phase 1

2012 -2015

Criteria

- ASB / Youth Crime
- Unemployment
- Education
Absence or
behaviour

- ❖ 1355 families
- ❖ Completed programme August 2014
- ❖ Achieved all of our payments by results
- ❖ Early adopter of phase 2 – Sept 2014



“The application of oversimplified questions requiring tick-box answers ... are driven by short-term and superficial policies and management techniques, ... primarily concerned with speed, change, results, cost effectiveness – turnover and minimising human contact and time involvement ... They have nothing to do with human engagement ...”

(Mayo, 2010, p. 63)

What practical difference has the Troubled Families Programme made?

- ❖ Whole family working
- ❖ Starting action plan before family assessment complete
- ❖ Tailor made and evidence based family interventions



What practical difference has the Troubled Families Programme made?



- ❖ More awareness of need for supervision and tailor made training opportunities
- ❖ Improved data sharing
- ❖ Keeping us in touch - having an annual conference