



Department for
Communities and
Local Government

Troubled Families Programme

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Reflections and Ambitions...

Biggest achievements:

1. Pace and scale
2. 'Gaming', 'cherry picking' etc aren't real risks – seeing the bigger picture
3. Reaching the right families (*Understanding Troubled Families* report)
4. Jobs matter (inc. TFEAs)
5. The world keeps turning is you share data – challenging risk aversion

Lessons learnt:

1. Put evidence at the heart of the programme from the start
2. Engaging the wider public sector (particularly health and the CJS)
3. Never underestimate data sharing

The challenges of the last few months and aspirations for the future:

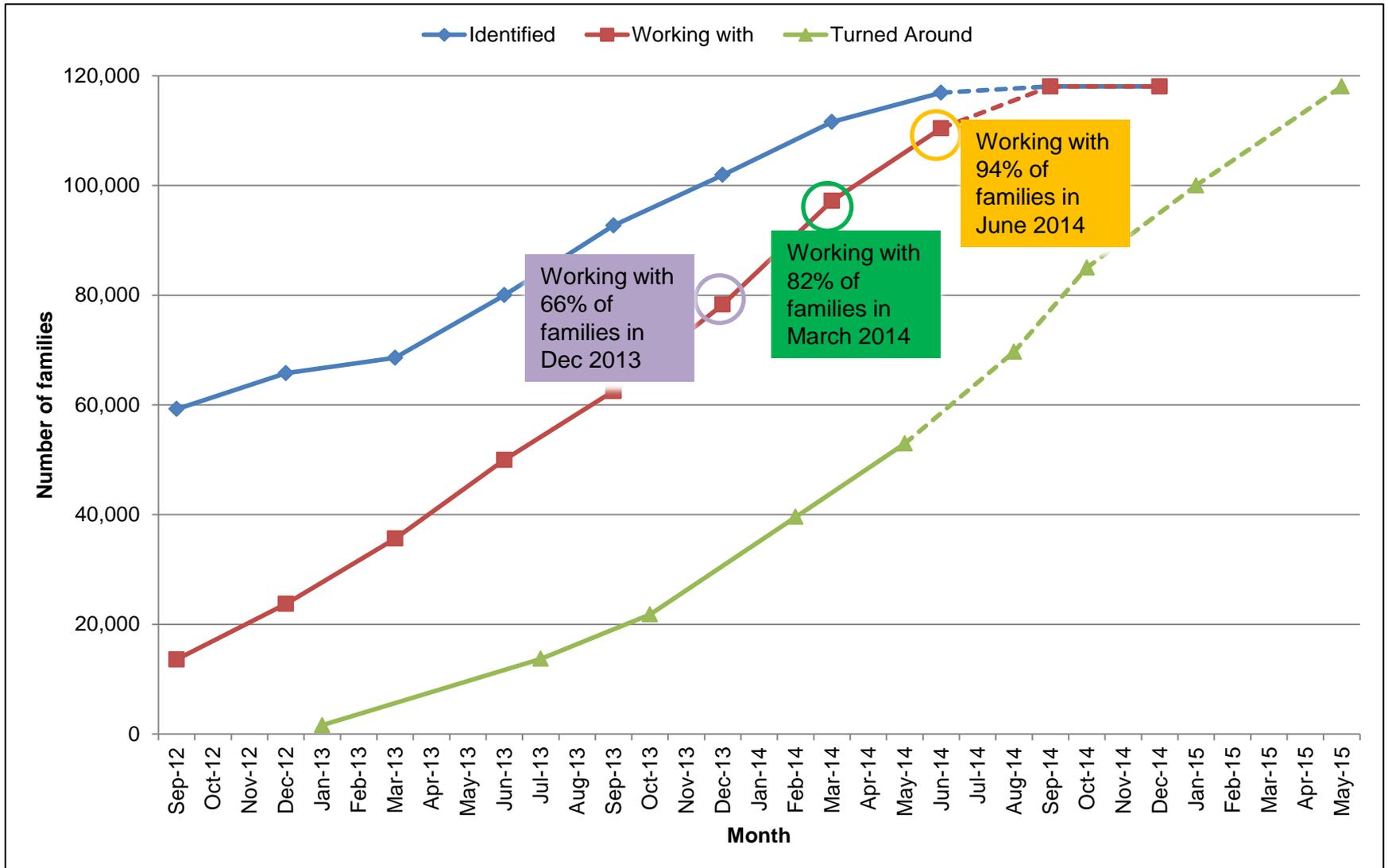
1. Reaching 120k - delivery and credibility
2. The General Election and Spending Review
3. No 'boutique projects' – changing the mainstream - reaching 400k and preventing a future generation.
4. Unequivocal evidence
5. Transparency based accountability – a culture of ambition for families.



Understanding Troubled Families (July 2014):

- 8,447 families – unprecedented scale [*c12k from July*]
- Average of 2.5 children (1.7 nationally); 40% have 3+ children
- Nearly half are lone parents (16% nationally)
- ¼ have children under 5 yrs old.
- Average of **9 problems per family**
- 42% had had the police called out in the previous 6 months
- **29% experiencing DV** on entry (7% nationally)
- +one-third had a child who was either CiN, subject to child protection arrangements or had been taken into care.
- **Nobody in work in ¾ families** (17% nationally).
- **83% receiving benefits** (11% nationally).

Delivery matters

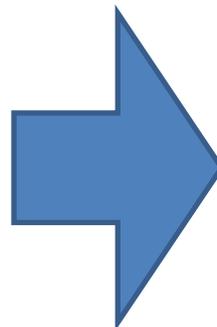


Unless we can prove the difference we've made...

FAMILIES

What is the impact of the Programme on families?

Do we know it was the Programme that made the difference?



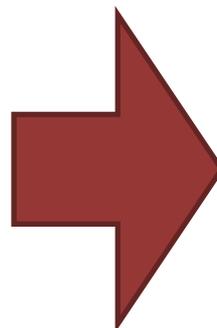
National Impact Study

MORI Survey

SERVICES

Has the Programme changed services?

What has been families' experience of services?



MORI Survey

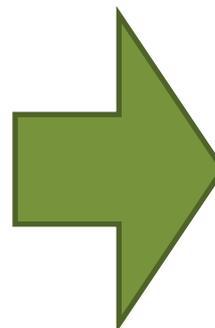
20 case studies

50 phone interviews

SAVINGS

Has the Programme saved money?

Has the investment been worthwhile?
Should it be extended?



Cost Savings Calculator

National Impact Study

More than a local government programme

Health Bulletin (August 2014)

- 53% of troubled families obese; 93% for 35-54 yr olds (1/4 nationally)
- 1/3 of adults have a long-standing illness or disability (19% nationally).
- c.50% of families include an adult with a mental health problem.
- 1/3 of children have a mental health problem.

- **Forthcoming 'health offer'**

- **Health Champions network**

- **Starting a campaign**



The expanded programme

- 5 year extension of the Troubled Families programme from 2015.
- £200m in 2015/16 (1st of 5 years)
- Additional 400,000 families to benefit
- Up to 40,000 families will be able to get support one year earlier than planned.
- First 51 'early starters' started in Sept 2014.
- Second wave of 'early starters' based on Oct results and start in Jan 2014.

A different type of programme:

Trust

Transformation

Transparency



Identifying the right families - the family problems

1. Parents and children involved in crime or antisocial behaviour.
2. Children who have not been attending school regularly.
3. Children who need help.
4. Adults out of work or at risk of financial exclusion and young people at risk of worklessness.
5. Families affected by domestic violence and abuse.
6. Parents and children with a range of health problems.

Still focusing on **families with multiple problems** (at least 2 of the above), but giving areas more flexibility to draw from a **'basket' of indicators to find the families of greatest concern and cost.**



Where do we want to be on 1st April 2015?

1. On track for the 120k goal
2. Every LA on track to be part of the expanded programme
3. Evidence proving the TF programme is responsible for a big impact
4. Evidence of significant savings to the tax payer
5. A co-designed operating model for the expanded programme
6. A co-designed evaluation with a contractor ready to start
7. A streamlined and user friendly single information system
8. A strong business case for continued investment in the expanded programme



Gary Davies
A whole family approach